

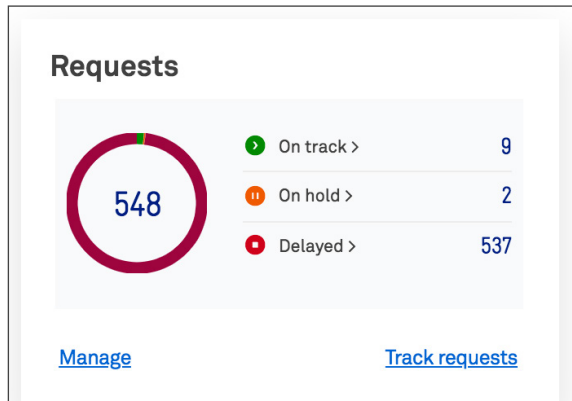


Requests

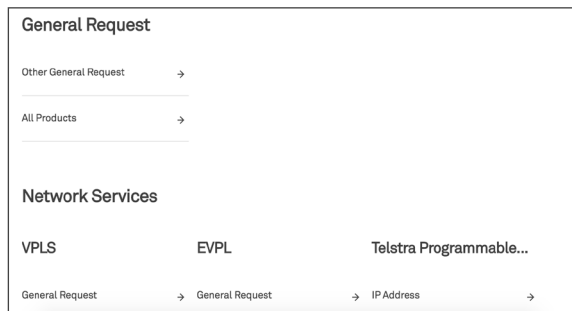
With Requests you can:

- Easily raise new service requests via a simple to use web form
- View and track the progress of all open service requests

- 1 To create a new request, select 'Manage' from your dashboard.



- 2 A single landing page will appear with all your products and services.



- 3 Select the type of request and fill out the required information. You can add an attachment if required, and then submit your request.

Other General Request

Request type*

Telstra service ID

Contact phone number

Contact email address

Customer internal reference

Description of request*

0/400

- 4 You will receive a confirmation once it has been processed.

Sign in to Telstra Connect: <https://connectapp.telstra.com/>

If you have any questions or feedback, please contact your Telstra representative