



# Telstra Calling for Microsoft Teams

Simplify collaboration. Use Microsoft Teams for all  
your business calling.

Transform the way your people work with landlines and the cloud on one platform, and enjoy clearer voice calling delivered over one of the leading networks in the Asia Pacific region, with licenses in Asia, Europe and the Americas.

With Telstra Calling for Microsoft Teams, empower them to make calls to landlines or mobiles straight from Microsoft Teams, with each user allocated a PSTN natively in Office 365. You can port or migrate your existing phone number, range or allocate new numbers via the online portal.

### What is Telstra Calling for Microsoft Teams?

Telstra Calling for Microsoft Teams is our solution to enable customers to quickly setup, configure and consume telephony services using Microsoft Teams on Office 365. A complete, cloud-based platform for modern collaboration with the capability to provide PSTN Calling for global organisations.

Powered with Operator Connect, setup time is minimised, management of telephone numbers is now visible directly in your Microsoft tenant and all voice traffic flows over redundant links enhanced with Microsoft Azure Peering Services. Direct Routing architecture is also available, giving you flexibility to choose the applicable architecture to meet your business needs.

Telstra offers simple deployment models, where you can start with the following options:

	Option 1 TCMT with Telstra SIP services Operator Connect or Direct Routing architectures	Option 2 TCMT with Bring-Your-Own-Carrier (BYOC). Direct Routing Architectures only
 <b>Infrastructure</b>	Telstra's Point-of-Presence (PoPs) for voice hosted in strategic global locations with direct connections to Telstra's backbone network and proximity to Microsoft data centres.	Session Border Controller shipped, installed and managed by Telstra on the customer premises or within your Microsoft Azure Cloud
 <b>PSTN</b>	Using Telstra SIP Connect services	Using existing SIP or ISDN* trunks from your organisation's telecommunications provider
 <b>Network*</b>	End-to-end network infrastructure and services by Telstra	Network infrastructure managed by Telstra
 <b>Service Model</b>	Per-user-per-month + phone number + SIP Connect usage	Per-device-per-month including Device replacement & management
 <b>Finance Model</b>	OPEX	CAPEX + OPEX or pure OPEX

### Features



**One dedicated phone number (DID) business number** - with 1:1, team conference calls, local and national long distance calls



**Support remote working** - quickly scale users, add new phone numbers and top up calling plans; each user receives a DID linked to Office 365 with full number portability



**Enhanced employee experience** - help boost productivity by combining voice and collaboration tools in one familiar application



**Offload IT management** - avoid the headaches of managing and supporting disparate on-site private branch exchanges (PBXs), physical phone handsets and a dedicated voice network

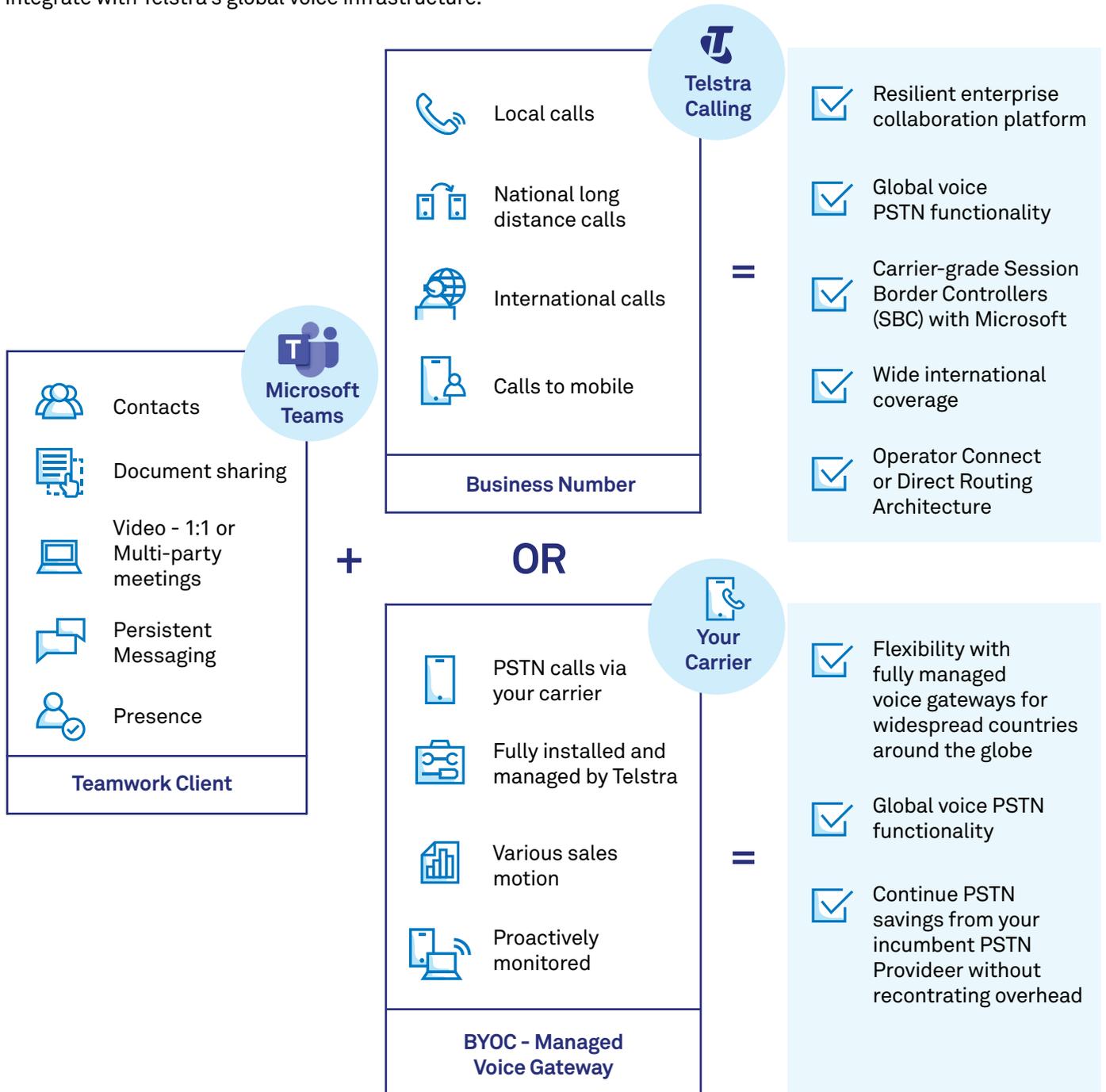


**Enjoy full voice functions** - including traditional PBX call-handling functions like call, hold, transfer, forwarding and voicemail all in the cloud

\* ISDN only available with on-premise SBC

## How it works

Your Microsoft Teams account leverages Microsoft Teams Phone System services, which are configured to integrate with Telstra's global voice infrastructure.



## Key benefits



**Do more in less time.** Help boost productivity by combining voice and productivity apps in one workspace



**Easy to use.** There's no need to learn a new tool or have different ones for calling - simply switch on voice



**Offload IT management.** Avoid the headaches of managing and supporting disparate on-site PBX's and a dedicated voice network



**End-to-end experience.** Deliver a unified experience whether you're working in the office at home or on the road



**Streamline administration.** Quickly manage and scale users, add new phone numbers and top up calling plans via Teams Admin Portal



**Simply budgeting.** Bring together legacy and cloud voice under one contract and provider to ease your journey to cloud



**Move at your own pace.** Move as little or as much voice to the cloud as you want with our hybrid options, and journey to the cloud on your terms



**Get started fast.** Avoid long waiting times for equipment to get set up

## Service coverage+

### Option 1 - Telstra Calling for Microsoft Teams with SIP Connect

Operator Connect or Direct Routing Architecture service availability in countries across Asia, Europe and North America.

### Option 2 - Telstra Calling for Microsoft Teams with Bring-Your-Own-Carrier (BYOC)

Selected Countries with fully managed Session Border Controller (SBC) from Ribbon dependant on US Export Sanctions. 24x7 active monitoring included.

## Ready to get started?

Choose or upgrade your Office 365 licenses - available through your O365 service provider.

Following services available through Telstra:

- Select your Telstra Calling for Microsoft Teams deployment model
- Engage in once-off Professional Services to get set up
- Add optional support to complement your included Telstra Calling for Microsoft Teams Managed Services
- Purchase or rent additional hardware

+ Details of service coverage and setup time may vary across countries due to regulatory and other factors. Please check with your Telstra representative for more information.

Contact your Telstra account representative for more details.

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